



## SPRING 2015

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The 91 Express Lanes is owned and operated by the Orange County Transportation Authority. For more information, call (951) 278-9191 or visit [www.91expresslanes.com](http://www.91expresslanes.com).

## CUSTOMER SERVICE CENTERS

Open Longer to Serve You Better

We have two 91 Express Lanes Customer Service Centers to serve you—one in Corona and one in Orange.



OCTA Store  
600 S. Main Street  
Orange, CA 92863  
Store Hours:  
Monday – Friday, 8:30 a.m. - 5:30 p.m.

Corona Customer Service Center  
2275 Sampson Avenue, Suite 100  
Corona, CA 92876  
Customer Service Center Hours:  
Monday – Friday, 9:00 a.m. - 6:00 p.m.  
(951) 278-9191 | (800) 600-9191

## Explore OC with Partner Discounts

This year, get more out of spring break (or any free time) with your 91 Express Lanes transponder. Just show it and save on many great activities, restaurants and more in Orange County.

These valuable discounts for adults and kids are also available to those with a valid OCTA bus pass or Metrolink ticket, so tell your friends from all over Orange County to hop on public transportation and join the fun.

Head over to Santa Ana for a full day of adventuring with a \$2 discount at the ever-changing Discovery Cube, then stop by the Santa Ana Zoo, where a child gets in free with one adult admission.

For another family-pleasing day trip, consider beautiful San Juan Capistrano. Kids get into the historic mission free with one paying adult and parents save \$2 off admission to Zoomars Petting Zoo.

Three locations offer valuable savings on water fun. Check out Davey's Locker Sportfishing and Whale Watching in Newport Beach for substantial savings (up to 50 percent off) on whale watching cruises and fishing trips. At Dana Wharf Sportfishing and Whale Watching, adults save \$15 off a whale watching trip. On weekends at the Ocean Institute, a youth admission is free with the purchase of a general admission ticket.



Take advantage of the discounts at Medieval Times and Pirates Dinner Adventure, and treat the whole family out for an action-packed evening of food and entertainment.

Visit Adventure City for rides and attractions that will please everyone and receive \$2 off admission for up to six people.

These are just a few of the many OCTA partner discounts available just by showing your 91 Express Lanes transponder. Please visit [www.91expresslanes.com/discounts](http://www.91expresslanes.com/discounts) to view more. Please note that some offers require coupons, which are available at the site. OCTA discounts can keep you entertained for less during spring break and year round.

## Now Online, the 91 Express Lanes Annual Report Emphasizes Excellence

Entitled "Driving Toward Excellence," the 91 Express Lanes Annual Report for fiscal year 2013-2014 is now available online. The report reflects the high standards and significant accomplishments that are the continuous hallmarks of the 91 Express Lanes.

The report highlights our efforts to make traveling on the 91 Express Lanes a positive experience that helps you get where you need to go with safety and convenience.

Milestones achieved during the past fiscal year include refinancing bonds to save millions over the coming years and a ratings upgrade that makes the 91 Express Lanes one of the only single-asset managed lanes toll facilities in the "AA" category.

Since purchasing the 91 Express Lanes in 2003 on behalf of those who use the State Route 91 (SR-91) corridor, OCTA has reinvested more than \$22 million in toll revenue for SR-91 general purpose lane projects.

Travelers between Orange and Riverside counties continue to rely on the 91 Express Lanes for a safe, reliable commute and for trips to visit friends and



family and shopping and recreation. According to the 2014 Customer Satisfaction Survey, respondents reported a 91 percent satisfaction rate with the 91 Express Lanes.

Thank you for being part of every accomplishment and every milestone. You inspire us to drive toward excellence on your behalf.

## A Tale of Two Transponders – Standard and Switchable

Two types of FasTrak® transponders, standard and switchable, are available through the 91 Express Lanes. Which one is for you?

A standard version has only one setting. A switchable transponder has several settings (1, 2, 3+) that indicate vehicle occupancy.

If most of your traveling is done on the 91 Express Lanes, a standard transponder is all you need.

Choose a switchable version if you use the Metro Express Lanes on Interstate 110 (I-110) and Interstate 10 (I-10) in Los Angeles County. To travel as a carpooler on these roads, you must use a switchable transponder set to indicate the number of travelers. Owners of switchable transponders don't need to indicate a setting when traveling on the 91 Express Lanes.

Carpooling on the 91 Express Lanes is the same regardless of transponder type. When traveling with three or more, simply get in the HOV3+ lane. You'll ride for free during most hours and receive a 50 percent discount on the posted toll when traveling eastbound Monday-Friday from 4 p.m. to 6 p.m.

Your transponder must be mounted to your windshield according to instructions so it is visible for the purposes of enforcement when traveling on the 91 Express Lanes. Both types are available at the customer service centers.

In addition to the 91 Express Lanes, you can use your FasTrak™ transponder anywhere you see the FasTrak™ name or symbol, including the Foothill (SR-241), the San Joaquin Hills (SR-73), and the Eastern (SR-241, 133 and 261) Transportation Corridors, all located in Orange County. FasTrak™ is also accepted on the SR-125 and I-15 Express Lanes in San Diego, and the Carquinez, Benicia-Martinez, Richmond-San Rafael, San Francisco-Oakland Bay and Golden Gate bridges in the San Francisco Bay area.



## The OCTA Store Has Moved Next Door

The OCTA Store in Orange has moved to 600 S. Main St., right around the corner from its former location.

At the OCTA Store, you can open a new account for the 91 Express Lanes. Current 91 Express Lane customers can obtain additional transponders and maintain their accounts. It's also your one-stop shop to purchase bus passes, ACCESS coupons, and bus books. Bus and Metrolink commuter rail information is available.

## April 2015 Toll Schedule

There were no toll adjustments for the quarter starting April 1, 2015. If you have a toll card dated July 1, 2014, you can continue to use it.

For a complete copy of the toll policy, visit the 91 Express Lanes website at [www.91expresslanes.com](http://www.91expresslanes.com) or the OCTA website at [www.octa.net](http://www.octa.net). You can also reach us at the 91 Express Lanes Customer Service Center at (951) 278-9191.

91 Express Lanes Toll Schedule Eastbound SR-55 to Riverside Co. Line							
	Sun	M	Tu	W	Th	F	Sat
Midnight	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
1:00 am	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
2:00 am	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
3:00 am	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
4:00 am	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
5:00 am	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
6:00 am	\$1.45	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$1.45
7:00 am	\$1.45	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$1.45
8:00 am	\$1.80	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25
9:00 am	\$1.80	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25
10:00 am	\$2.85	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$2.85
11:00 am	\$2.85	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$2.85
Noon	\$3.35	\$2.25	\$2.25	\$2.25	\$2.25	\$1.45	\$3.35
1:00 pm	\$3.35	\$3.20	\$3.20	\$3.20	\$3.45	\$5.40	\$3.35
2:00 pm	\$3.35	\$4.55	\$4.55	\$4.55	\$4.70	\$3.10	\$3.35
3:00 pm	\$2.85	\$4.90	\$3.70	\$3.95	\$4.60	\$9.85	\$3.35
4:00 pm	\$2.85	\$4.70	\$5.95	\$7.20	\$9.50	\$9.65	\$3.35
5:00 pm	\$2.85	\$4.85	\$5.40	\$6.70	\$8.80	\$6.20	\$3.35
6:00 pm	\$2.85	\$4.80	\$3.60	\$3.60	\$4.40	\$5.80	\$2.85
7:00 pm	\$2.85	\$3.45	\$3.45	\$3.45	\$5.00	\$5.45	\$2.25
8:00 pm	\$2.85	\$2.25	\$2.25	\$2.25	\$3.20	\$5.00	\$2.25
9:00 pm	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$3.20	\$2.25
10:00 pm	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$2.25	\$1.45
11:00 pm	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45

  

91 Express Lanes Toll Schedule Westbound Riverside Co. Line to SR-55							
	Sun	M	Tu	W	Th	F	Sat
Midnight	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
1:00 am	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
2:00 am	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
3:00 am	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
4:00 am	\$1.45	\$2.70	\$2.70	\$2.70	\$2.70	\$2.70	\$1.45
5:00 am	\$1.45	\$4.35	\$4.35	\$4.35	\$4.35	\$4.35	\$1.45
6:00 am	\$1.45	\$4.55	\$4.55	\$4.55	\$4.55	\$4.35	\$1.45
7:00 am	\$1.45	\$5.05	\$5.05	\$5.05	\$5.05	\$4.80	\$1.90
8:00 am	\$1.90	\$4.55	\$4.55	\$4.55	\$4.55	\$4.35	\$2.25
9:00 am	\$1.90	\$3.60	\$3.60	\$3.60	\$3.60	\$3.60	\$2.85
10:00 am	\$2.85	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$2.85
11:00 am	\$2.85	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$3.25
Noon	\$2.85	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$3.25
1:00 pm	\$3.25	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$3.25
2:00 pm	\$3.25	\$2.25	\$2.25	\$2.25	\$2.25	\$2.25	\$3.25
3:00 pm	\$3.25	\$2.25	\$2.25	\$2.25	\$2.25	\$2.85	\$3.25
4:00 pm	\$3.40	\$2.25	\$2.25	\$2.25	\$2.25	\$2.85	\$3.40
5:00 pm	\$3.40	\$2.25	\$2.25	\$2.25	\$2.25	\$2.85	\$3.40
6:00 pm	\$3.40	\$2.25	\$2.25	\$2.25	\$2.25	\$3.35	\$2.85
7:00 pm	\$2.85	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$2.25
8:00 pm	\$2.85	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
9:00 pm	\$2.85	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
10:00 pm	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
11:00 pm	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45